

## Information pursuant to Article 246 c) EGBGB (Introductory Act to the German Civil Code)

1. The following technical steps lead to the conclusion of a contract:

After registering with their account or as a guest customer, customers may select goods from the pages where product descriptions are displayed and may place those in the shopping basket together with the quantity required. The goods selected and the quantity required will be temporarily saved for guest customers. Registered customers can use their user account to view their past orders even after the goods have been ordered and delivered. When the customer clicks on the button "Checkout" on the shopping basket page after having checked the order, a page will be displayed where he/she may add further details such as invoice address, delivery address, shipping costs and type of payment or where the details already saved will be displayed. A binding declaration by the customer to enter into a contract with Röhm GmbH will be sent as soon as the customer clicks on the button "Order liable to payment". Following that, an automatic receipt confirmation of the order will be sent to the customer by email. However, this does not yet constitute a contract; this will only be concluded when Röhm GmbH sends an order confirmation to the customer. Upon receipt of this order confirmation a legally binding contract has been concluded.

- The text of the contract will not be saved by Röhm following the conclusion of the contract and customers cannot access it. Only the General Terms and Conditions as well as the General Terms of Service and the details provided by the customer in the order will be saved.
- 3. Prior to concluding a contract you may identify and correct input errors as follows:

A corresponding function for correcting input errors has been implemented within the shopping basket. After the customer has logged into his/her account and selected the goods required, those will be temporarily saved in the shopping basket. Before the customer confirms with the "Checkout" button he/she may again verify the entire order here. After the confirmation of this button, a summary page called "Order overview" will be displayed where all details entered and the articles selected will be listed again. On this page, the customer may click on any of those items in order to edit and change them again.

Furthermore, the system does a check of the details according to formal criteria (completeness, adequate types of input, such as date, text, number) and indicates mistakes that may then be corrected by the customers.

- 4. The contract may currently be concluded in German and English language.
- 5. Röhm GmbH does not submit to special codes of conduct.

As of: October 2015

and conditions of sales, delivery and

purchasing, available at www.roehm.biz

Bankverbindungen